

T TIBOR REPAIR FORM

Please fill out this form completely before sending your reel(s) in for repair. Once completed, see bottom of this form for shipping instructions. **PLEASE NOTE:** The Tibor Reel Limited Lifetime Warranty is valid for the **ORIGINAL** owner only and is non transferable. **Missing parts are not covered under warranty.** For repairs not covered by the warranty, a quotation will be forwarded for approval before we proceed. For more information on our warranty, please visit our website: www.tiborreel.com/warranty-registration/

Your Information:

Date repair was sent: ____ / ____ / ____

Name: _____
 Address: _____ City _____
 State: _____ Postal Code _____ Country: _____
 Phone: _____ Cell Phone: _____
 E-mail: _____

Return Address Information (if different from above):

Name: _____
 Address: _____ City _____
 State: _____ Postal Code _____ Country: _____

Purchase Information: Store or Website where reel(s) were purchased: _____

Before we can proceed, a Service Fee must be included when sending in any Tibor product for repair.

This fee includes: • Dis-assembly • Inspection • Cleaning and Re-lubrication • Re-assembly and Testing
 • Return shipping and insurance. A signature is required.

We suggest removing all line and backing from each reel before sending in. Tibor Reel Corp. is not responsible for lost or damaged line and backing.

- **For USA shipments: \$35.00 for each reel**
- **For International shipments: \$75.00 for the first reel and an additional \$35.00 per reel.**

Most reel repairs will be returned within 7-10 working days via USPS. If you need your reel quickly - within 2 - 6 days, **an additional \$35.00 expedited fee will be added.** This will be for ground shipping only. For overnight or 2 day shipping, the basic fees will apply via UPS or FedEx. Please specify this information.

MC Visa AmEx Card Number: _____ Exp. Date: _____ CCV Code: _____
 Exact name on card: _____ Card's Billing address: _____

Do you need your reel expedited? Choose: Ground Overnight* 2-day* *You will receive a quote.

Fill in as much information as you can for each item you are sending in.*

Reel/Product Model & Size	Serial #	Color	Reason for Return

*Additional Information: _____

PLEASE INCLUDE ALL OF THE FOLLOWING WHEN SHIPPING: Your Tibor products, this repair form, credit card info.

SHIP TO: Tibor Reel Corporation • Attention: Repairs • 255 North Congress Avenue, Delray Beach, FL • USA • 33445

PLEASE NOTE: Once we receive your items in for repair, you will hear from us within **48 hours by e-mail** with your repair confirmation. If you do not hear from us, it is **YOUR** responsibility to check on your items and make sure they arrived to our factory in a timely manner. We suggest insuring all items and requiring an adult signature to ensure proof of delivery.

CONTACT US AT: 561-272-0770 or inventory@tiborreel.com for any questions.